

Analysis Environment of Conversational Structure with Nonverbal Multimodal Data

Yasuvuki Sumi Graduate School of Informatics, Kyoto University Kyoto 606-8501, Japan sumi@i.kvoto-u.ac.jp

Masaharu Yano Graduate School of Informatics, Kyoto University Kyoto 606-8501, Japan yano@ii.ist.i.kyoto-u.ac.jp

Toyoaki Nishida Graduate School of Informatics, Kyoto University Kyoto 606-8501, Japan nishida@i.kvoto-u.ac.jp

ABSTRACT

This paper shows the IMADE (Interaction Measurement, Analysis, and Design Environment) project to build a recording and anlyzing environment of human conversational interactions. The IMADE room is designed to record audio/visual, human-motion, eye gazing data for building interaction corpus mainly focusing on understanding of human nonverbal behaviors. In this paper, we show the notion of interaction corpus and *iCorpusStudio*, software environment for browsing and analyzing the interaction corpus. We also present a preliminary experiment on multiparty conversations.

Categories and Subject Descriptors

H.1.2 [MODELS AND PRINCIPLES]: User/Machine Systems; H.4.3 [INFORMATION SYSTEMS APPLI-**CATIONS**: Communications Applications

General Terms

Experimentation, Human Factors

Keywords

Multiparty conversation, Multimodal data analysis, Analysis environment

INTRODUCTION 1.

In conversions, humans express our various intentions to others by nonverbal behaviors, such as the gaze direction, gestures, nodding, and back-channel feedback. Humans make such nonverbal behaviors with certain temporal/spatial patterns. We, humans, can unconsciously convey/understand mutual mental status and control the flow of our conversations with the nonverbal behaviors. Current computers, however, cannot understand the semantic structure of such human nonverbal behaviors.

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Computers pervade our social activities as information appliances, robots, and sensor-networks as well as conventional desktop style. In order to allow the computers as our social partners, we need the computers understand humans behaviors with not only verbalized information but also nonverbal information. As recent progress of linguistic informatics have been helped by huge amounts of linguistic resources, research of nonverbal information will need research infrastructure of nonverbal data derived from real human interactions.

This paper shows our attempts to build an environment to record and analyze human interactions. We describe the design of the recording environment called IMADE room in Section 2 and the notion of interaction corpus in Section 3. Section 4 shows *iCorpusStudio*, software environment for browsing and analyzing the interaction corpus. Then, a preliminary experiment is reported on multiparty conversations in Section 5.

IMADE ROOM: RECORDING ENVIRON-2. MENT

We are developing an environment for recording human conversational interactions called the IMADE (Interaction Measurement, Analysis, and Design Environment) room at Graduate School of Informatics in Kyoto University, under a project funded by the Japanese MEXT Grant-in-Aid for Scientific Research on Priority Areas: "Info-plosion IT Research Platform". This environment is designed to record audio/vidual, human-motion, eye gazing, and physiological data of various kinds of multimodal human interactions.

There have been projects for the purpose of constructing the corpus of interactions. AMI[1] aims to build meeting corpus and focuses on conversation analysis. CHIL[2] aims to automatically extract human nonverbal behaviors by machine learning methods. VACE[3] aims to automatically collects and analyze visual contents of meetings. We aim to study not only micro-viewpoint of analysis (e.g., sequential pattern analysis of turn-taking with gaze direction) but also macro-viewpoint of analysis (e.g., composition and decomposition of conversational groups of people). Therefore our targets to record includes free chats with multiple focal points as well as meeting, poster presentation[4].

The IMADE room is illustrated in Figure 1. In the IMADE room, we installed various sensors to record interaction behaviors in it with the following sensors.

Environment cameras Eight of network cameras (AXIS 210A) are installed on the room's ceiling to record in-

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Figure 1: Configuration of IMADE room

teraction situations as visual data.

- **Headworn microphones** By equipping all participants in the environment with wireless headworn microphones, we can record their individual utterances.
- Motion sensors By equipping each participant and objects (potential focal points of conversations like posters) in the environment with markers, human motions and their relative positions can be recorded as 3D data. While there are some studies about 3D human motion detection with video information[5], motion capture system is useful for recording conversations with little constraint. We use the motion capture systems of the Motion Analysis Corporation.
- **Eyemark recorder** We record the gaze directions of each participant in the environment as video and numerical data. We use two types of eyemark recorders: one is Mobile Eye from Applied Science Laboratories and another is EMR-9 from NAC Image Technology. Combining the coordinates from motion sensors and the numerical values of gaze directions, we can calculate the absolute coordinates of the gaze vector in the space.

In addition to these sensors, extra sensors such as polygraph can be used when necessary.

3. ANALYSIS OF CONVERSATIONAL STRUC-TURES BASED ON INTERACTION COR-PUS

We collect and annotate the captured data in the IMADE room based on hierarchical structure of interaction corpus as shown in Figure 2, to enable to use structured and coordinated, recorded sensor data when analyzing interactions.



Figure 2: Analysis model based on intercation corpus

The interaction corpus structure is separated into four layers by the interpretation steps and structured by accumulating such layers. The first layer is composed of the recorded raw data, and no interpretation is done in this layer. The second layer is the interaction primitive layer, where such primitive interaction activities as utterance and gazing are extracted from the sensor data. The third layer is formed by calculating the combinations of multiple primitive data concerning the relations between them. In the layer, we can observe several interesting social interactions such as joint attention, conversations sharing focal objects, etc. The fourth layer concerns the flow of interactions and comprises the transitions of such situations as change of dominance of conversation group, mergers and separations of conversation field, and so on.

4. ICORPUSSTUDIO: ANALYSIS ENVIRON-MENT

We developed iCorpusStudio, which is a software environment for browsing, annotating, and analyzing by prototyping interpretation. iCorpusStudio has two parts: one displays data and the other constructs interpretations. With iCorpusStudio, we can simultaneously view such recorded data as multiple video, audio, and motion while annotating the interpretations of interactions as labels.



Figure 3: Screenshot of iCorpusStudio

Figure 3 shows a screenshot of iCorpusStudio. The left side shows the videos and audio and the upper right displays the modeled view of the motion data. The lower right displays the labels and the numerical data retrieved by sensors for annotating and operating the data.



Figure 4: Interpretation processes of modality data with iCorpusStudio

The entire interpretation process with iCorpusStudio is shown in Figure 4. We describe most of the processes in the follows.

4.1 Recording interaction interpretations with labels

iCorpusStudio stores the interaction interpretations as labels for the periods in which the interactions were done. While such annotating tools as $ANVIL^1$ and $ELAN^2$ exist, we can both manually and automatically apply labels by calculating the data with iCorpusStudio.

By viewing the videos, we can label the period in which a subject turns from one thing to another and annotate a certain period of a conversation from the audio data as 'subject A is speaking,' 'saying "I know it,"' or 'talking about traveling,' and so on.

Additionally, we can get a more abstract interpretation of conversations by computing from labels. For example, we can calculate the periods of joint attentions from the gazing labels of each subject and compute the periods in which one subject turns toward the location at which another subject is pointing one second before from the temporal relations between pointing and gazing. Furthermore, iCorpusStudio can reduce label operation procedures so that we can apply one interpretation procedure for data to another.

4.2 Visualization of human behaviors from motion data

Motion data visualized based on 3D CG (Computer Graphics) human models is useful to view the essence of the participants' behaviors from any angles. However, collected raw data from the motion capture system is only collections of points, and has difficulty to find conversation structures.

To solve this problem, iCorpusStudio supports to create 3D models from the coordinates of the points that visualize human behaviors in conversations. For example, a head model is formed as a sphere that encloses the points of the top of the head and the neck, a body's trunk is formed as a cylinder of the shoulder to the waist, and an arm is formed as a cylinder of the shoulder to the wrist through the elbow.

In addition, using calculated vectors from data of eyemark recorders, we can view 3D vectors of the gaze directions. With models, we can easily determine the directions of the arms and heads, and calculate the coordinate relations of participants.

4.3 Pre-symbolic interpretation of interactions with numerical data

iCorpusStudio can show plotted graph of such numerical values as coordinates and angles from the 3D data recorded by motion sensors and eyemark recorders. For example, Figure 5 shows the plotted data of the distance between a human's body and his/her hand recorded by motion sensors. When the hand is away from the body at the high values, we can interpret that he/she was gesturing in those periods.

iCorpusStudio can also show videos of those periods with which we can verify that he/she was gesturing in all of these periods. iCorpusStudio can not only display values from the 3D data but also calculate values with those data and display them. Figure 6 is an example of calculation with

¹http://www.anvil-software.de/

²http://www.lat-mpi.eu/tools/tools/elan



Figure 5: Extraction of numeric data and creation of hypothesis



Figure 6: Calculation of numeric data and generation of annotations

iCorpusStudio, in which we calculated the series of angles between the directions of the head and the relative location to another subject, differentiated the angles, and obtained the labels as 'quick turning to another participant' at the periods of higher values. By using such operations, we can quickly and roughly pinpoint interesting scenes from exhaustive huge data.

Other operations for numerical values include arithmetic operations, smoothing, labeling series of values with maximum values among a set of series at each period, and calculating the statistics of the series of values in periods with particular labels, etc.

5. PRELIMINARY EXPERIMENT ON MUL-TIPARTY CONVERSATION

We have recorded various types of conversational interactions using the IMADE room and been building interaction corpus using iCorpusStudio. This section shows a preliminary report of analysis of multiparty conversation.

Figure 7 shows the recording settings of the experiment. In the experiment, we expected to observe several macroviewpoint phenomena such as moves of conversional fields, topic transition; and micro-viewpoint phenomena such as cooccurrence pattern of speech, gaze, and gesture.

Three participants attended the conversation and were instructed to move among the panels while they discussed the poster contents and viewed the panels. We located six panels of posters shown in Figure 7. The panels are set of old paintings illutrating city lives, landscape, and buildings in mid-age Kyoto. The participants were students of Kyoto University, so we intend them freely chat about their own daily lives in Kyoto inspired with the old paintings.

They were equipped with eyemark recorders, headworn microphones, and markers for motion capture system to record their behaviors and utterances. Cameras were also monted around the environment. The markers were at-



Figure 7: Layout of panels and sensors for recording multiparty conversations

tached at four points on the head, one at the back of neck, one at the center of the back, two at the shoulders, and one at both elbows and both wrists. We also attached markers at the four corners of each panel to record the panel coordinates.

We instructed the participants to freely chat and finish the chat at anytime they satisfy. Resultly, we could have two sets of conversational data of around 30 minites. These settings enabled us to record such gestures as pointing, the reactions to those gestures, the transitions of the conversation situations with changes of topics, and the transitions of gazes with changes in the targets of interest.

We have been analyzing the data using iCorpusStudio and found many interesting patterns of nonverbal behaviors. For example, this data contains many types of conversational scenes such as discussion scene along with the individual panel, chat with F-formation, separately exploring, etc. We could confirm that those scenes were easily and automatically classified based on distribution of head directions and distance among the three participants.

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